



NAME/ADDRESS:

ORDER DATE: _____

ORDER NUMBER: _____

RETURN FORM

CUSTOMER SERVICE
geral@literallbrand.com
PT: +351 916959800
DE: +49 176 45803448

BARCODE	ARTICLE	QTY.	RETURN REASON
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

- A- TOO BIG
- B- B-TOO SMALL
- C- WRONG PRODUCT DELIVERED
- D- NOT SATISFIED
- E- ARRIVED TOO LATE
- F- PRODUCT IS DAMAGED

IF YOUR ITEM IS DAMAGED, ALWAYS CONTACT geral@literallbrand.com FIRST TO GET YOUR AUTHORIZATION BEFORE SHIPPING YOUR ITEM BACK.

RETURN ORDER

RETURN ADDRESS:

PLEASE SEND THE COMPLETED RETURN FORM WITH YOUR ORDER TO:

RUA VIRGÍNIA MOURA 4A E 4B,
1810-415 FEIJÓ
PORTUGAL

RETURN INSTRUCTIONS:

- FILL IN THE RETURN REASON PER ITEM. IF YOU HAVE RECEIVED A DAMAGED ITEM, PLEASE CONTACT US FIRST VIA geral@literallbrand.com TO RECEIVE AN AUTHORIZATION
- ALL PRODUCTS MUS BE UNWORN AND UNWASHED AND HAVE TO HAVE THE ORIGINAL TAGS STILL ATTACHED.
- ALL RETURNS MUST BE MADE WITHIN 14 DAYS FOR A FULL MONEY REFUND.
- RE-USE THE ORIGINAL PACKAGING AND TAPE THE PACKAGE SECURED.
- THE SHIPPING COSTS OF YOUR RETURN ARE NOT COVERED BY LITERALL
- PLEASE HOLD ON TO YOUR PROOF OF SHIPMENT UNTIL THE REFUND HAS BEEN COMPLETED
- ONCE WE'VE RECEIVES YOUR RETURN, YOU CAN EXPECT TO RECEIVE A REFUND WITHIN ONE WEEK
- YOU WILL RECEIVE A CONFIRMATION EMAIL WHEN YOUR RETURN IS PROCESSED